## **BREAKING NEWS:**

- iDter Automated Technology Ends Loitering, Intrusions and Property Losses read more
- iDter announces a partnership with leading access control vendor KEYper read more
- Check-out some of our <u>recent deterrences</u>.

We have released updates to the iDter app and Niō firmware:

## Version Information 2022\_09:

- iOS App version 1.30.0 (available from the Apple App Store)
- Android version 1.30.0 (available from the Google Play Store)

## New Features & Updates:

• The 'Behavior' settings have moved from the general 'Settings' to the 'Schedule' section. To access behaviors, go to 'Niōs & Settings' and select the Niō device you would like to edit, then open 'Settings' and select 'Schedule' - tap anywhere on the weekly calendar and select 'Deter with Behavior', selecting this will bring you to all the same behavioral settings as before.

8:53 AM Wed Aug 31			<b>?</b> 3% 🗔	8:53 AM Wed Aug 31			<b>?</b> 3% 🗔
		Browse Sectors	+ Edit Niõs			Browse Sectors	+ Edit Niös
Niō	5 <b>e</b> 973	8/31/22, 8:53:15 AM Front Entrance		Niō	<b>2e</b> 073	Front Entran Rename	nce
Nodes				Nodes		K Back Settings	
Browse Sectors		Play Voice Down Message	Q	Browse Sectors		Mute Microphone	
Edit Sectors		Turn Niö Lights On for 10s	-ò-	fl Edit Sectors		Detection And Connectivi	ty
		Turn Strobe Lights On for 10s	243			Camera	
		Watch Niō Live				Event Detection	0
		Snooze Niõ	ځ			Schedule	Ø
		Start Recording	•			Apply Schedule to Other Niös	Q
		Serial Number: N1A302000073 Eiromaara Varsion: idter, pl. 5 g	0			Change Network	Ŷ
×		remark vesselt luter_n_n_to.a				SD Card	Not Installed
						The reported total storage space ab than the stated capacity of the SD c	xove might be less card because the
iii and Se	attings (	Views Users		👘 Nið and Se	ettings	) Views	Users



• We have added the ability to schedule multiple behavior per day, allowing you to use a softer behavior earlier in the evening, and ramp up to a more aggressive response toward late night intruders.

8:53 AM Wed Aug 31				<b>?</b> 3% 🗔	12:45 PM Fri Sep 2				
Cancel	Schedule for Front Entrance			Set Schedule Cancel			Schedule for F	Set Schedule	
Week	Sun Mon	Sun Mon Tue Wed Thu Fri Sat Week			Sun Mon	Thu Fri Sat			
	12:00 AM 0:00 am 0:00 am	0 0:00 am	0:00 am	0:00 am		12:00 AM	Add Behavior Basic De	terrence	0:00 am
Overrides O	<sup>01</sup> Lights On				Overrides	01:00 AM	Two voice down messages s	eparated by a time interval.	
	<sup>02</sup> Lights Off					02:00 AM	Repeat S M T	W T F S	
	03					03:00 AM -	Time	7:00 pn	1
	Deter with Behavior					04:00 AM -			
	Stop Deterrence					05:00 AM -	5		
							7	00 PM	
	08:00 AM					MA 00:80	8	01	
	07:00 AM					07:00 AM -	9	02 03	
	08:00 AM					08:00 AM -			_
	09:00 AM					09:00 AM -	Common Parameters	Reset to defaults	
							Behavior	Confirmed	i i i i i i i i i i i i i i i i i i i
	10:00 AM					10:00 AM	True if AI confirmation is required to trigge	r recording / first warning	
	11:00 AM					11:00 AM	Deter with Bas	ic Deterrence	
	12:00 PM					12:00 PM			
	01/00 PM					01-00 704			
	0100 FM					0.00 Ma			
	02:00 PM					02:00 PM			

12:45 PM Fri Sep 2					<b>?</b> 96% 🔳	12:44 PM Fri Sep 2								🗢 97% 🔳
Cancel	Schedule for Front Entrance		Set Schedule	Cancel	Schedule for Front Entrance			Set Schedule						
Week		Sun Mon Tue	Wed Thu		Fri Sat	Week		Sun	Mon	Tue	Wed	Thu	Fri	Sat
	12:00 AM	Add Behavior Basic Deterrence	ce 🗙	0.0	0:00 am		10:00 AM							
Overrides 😏	01:00 AM	Two voice down messages separated	d by a time interval.			Overrides 😌	11:00 AM							
	02:00 AM -	9 02					12:00 PM							
	03:00 AM						01:00 PM							
	04:00 AM -	Common Parameters	Reset to defaults \land				02:00 PM							
		Behavior	Confirmed											
	05:00 AM -	True if AI confirmation is required to trigger recordi	ng / first warning				03:00 PM							
	06:00 AM -	Night Vision Threshold	4 Lux				04:00 PM							
	07:00 AM -	Ambient light sensor threshold for Night Vision trig	gering				05:00 PM							
	08:00 AM	Script Parameters	Reset to defaults $$				08:00.014							
							00.00 Pm							
	09:00 AM	Behavior Orchestration	Reset to defaults 🗸				07:00 PM	7:00 pm	Deter with Basic Deter 7:00 pm	7:00 pm	7:00 pm	O Deter with Basic 7:00 pm	O Deter with Basic 7:00 pm	O Deter with Basic 7:00 pm
	10:00 AM						08:00 PM							
	11:00 AM -	Datas with Ranic Datas	10000				09:00 PM							
		Deter with basic Deter	inelice					Data with Datab & Aug	Pater with Phenh 5 Ave.	Data with Datab & Ave	Datas with Phase	Datas with Phase	Data with Share	Datas with Share
	12:00 PM						10:00 PM	10:00 pm	10:00 pm	10:00 pm	10:00 pm	10:00 pm	0 to:00 pm	10:00 pm
	01:00 PM						11:00 PM							
	02:00 PM						12:00 AM							

• You can now skip the entire pre-roll when playing a recording - previously, when playing a recording, we would start a recording about 13 seconds in to avoid the "dead" air often captured by the preroll. Since our preroll can be about 30 seconds long, we now jump ahead 24 seconds when playing a recording.

## **Bug Fixes**:

- You can now pull-to-refresh to see newly added cameras. Previously, you would have to force close the app and reload to "refresh" for new cameras now, simply pull down on the 'Recents' screen to refresh the list of cameras.
- Fixed "recording in progress" icon When a camera is actively recording, you should see an icon on the camera thumbnail indicating this. Previously, this icon would not always appear when viewing cameras in 'Grid' or 'Focus' view.

You can read about more of our features on the iDter Support Center <u>here</u>.

Here's how to check that you're using the latest version of the iDter app:

- 1. Access the 'Users' section of your app.
- 2. Tap 'Profile' in the upper right corner (next to 'Sign Out').
- 3. Your Profile screen will pop up, and you should see 'iDter App Version' listed at the bottom of the window, under 'Get Help or Contact Support'

3:17 PM Tue Aug 9		🕈 36% 🔳
Edit Companies		Profile Sign Out
Q Search	Cancel Your Profile & Settings Done	
Your Company	9	-
Safeguard SA	-	
Customers ~	Demo Support	
+ Add Company	support@idter.com	SER
Autobahn Dealership	Phone Number (optional)	campbellgb+safe@kunasystems.com
Donut Touch Pastries	Role Administrator	
Eastside Mall		nformation
Eat Well Restaurant	Video Verified Alerts only	word
Feynman Particles and Fields	HELP & SUPPORT	
Greenwood Garden Supplies	Get Help or Contact Support	er 🛈
KEYper Systems	iDter App Version 1.29.1	
QuadruCor Health Services	Sign Out	
SUV Land		
	Delete Account	
Niö and Sett	ings 🔲 Views	Users

You can also check your app version in device settings, or in the App Store(s) by searching for iDter.

We recommend setting up your mobile device for auto-updates so you never miss a iDter new feature!

For <u>iOS</u> devices:

- 1. Go to your device's 'Settings'
- 2. Select 'App Store'
- 3. Under 'Automatic Downloads', toggle ON 'App Updates'

For most Android devices:

- 1. Go to the Google Play Store
- 2. Select your profile icon in the Play Store and open Settings
- 3. In 'Network preferences' select 'Auto-update apps
- 4. From the list of Auto-update options select either 'Over any network' or 'Over Wi-Fi only'

Steps may vary based on your device.

You can always contact our support team by emailing support@idter.com or giving us a call at 1(844)955-4411.