BREAKING NEWS:

- iDter Automated Technology Ends Loitering, Intrusions and Property Losses - [read more](#)
- iDter announces a partnership with leading access control vendor KEYper - [read more](#)
- Check-out some of our [recent deterrences](#).

We have released updates to the iDter app and Niō firmware:

Version Information 2022_09:

- iOS App version 1.30.0 (available from the Apple App Store)
- Android version 1.30.0 (available from the Google Play Store)

New Features & Updates:

- The 'Behavior' settings have moved from the general 'Settings' to the 'Schedule' section. To access behaviors, go to 'Niōs & Settings' and select the Niō device you would like to edit, then open 'Settings' and select 'Schedule' - tap anywhere on the weekly calendar and select 'Deter with Behavior', selecting this will bring you to all the same behavioral settings as before.
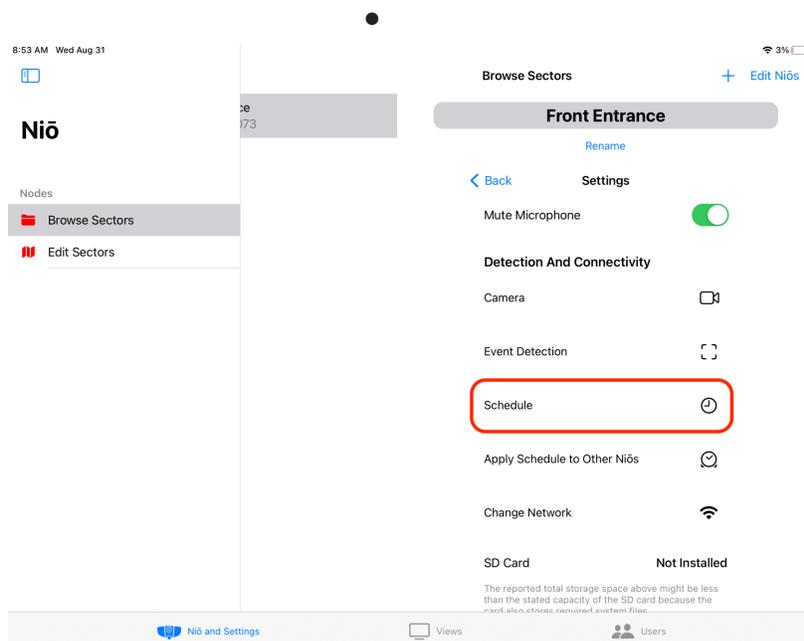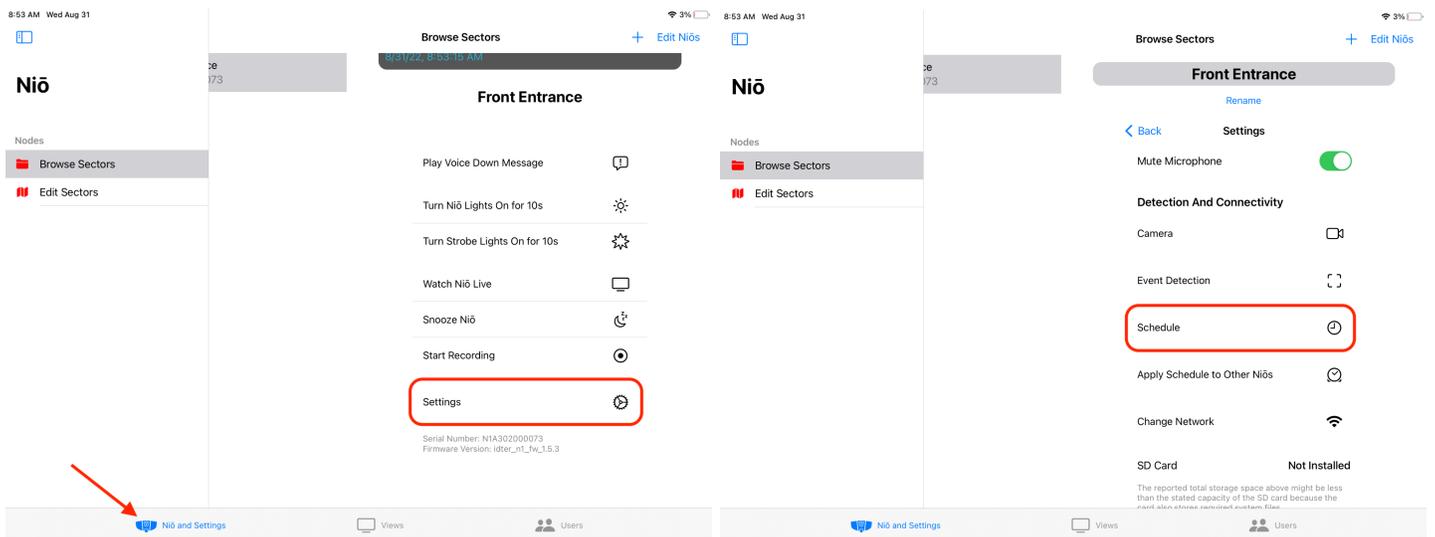
- We have added the ability to schedule multiple behavior per day, allowing you to use a softer behavior earlier in the evening, and ramp up to a more aggressive response toward late night intruders.
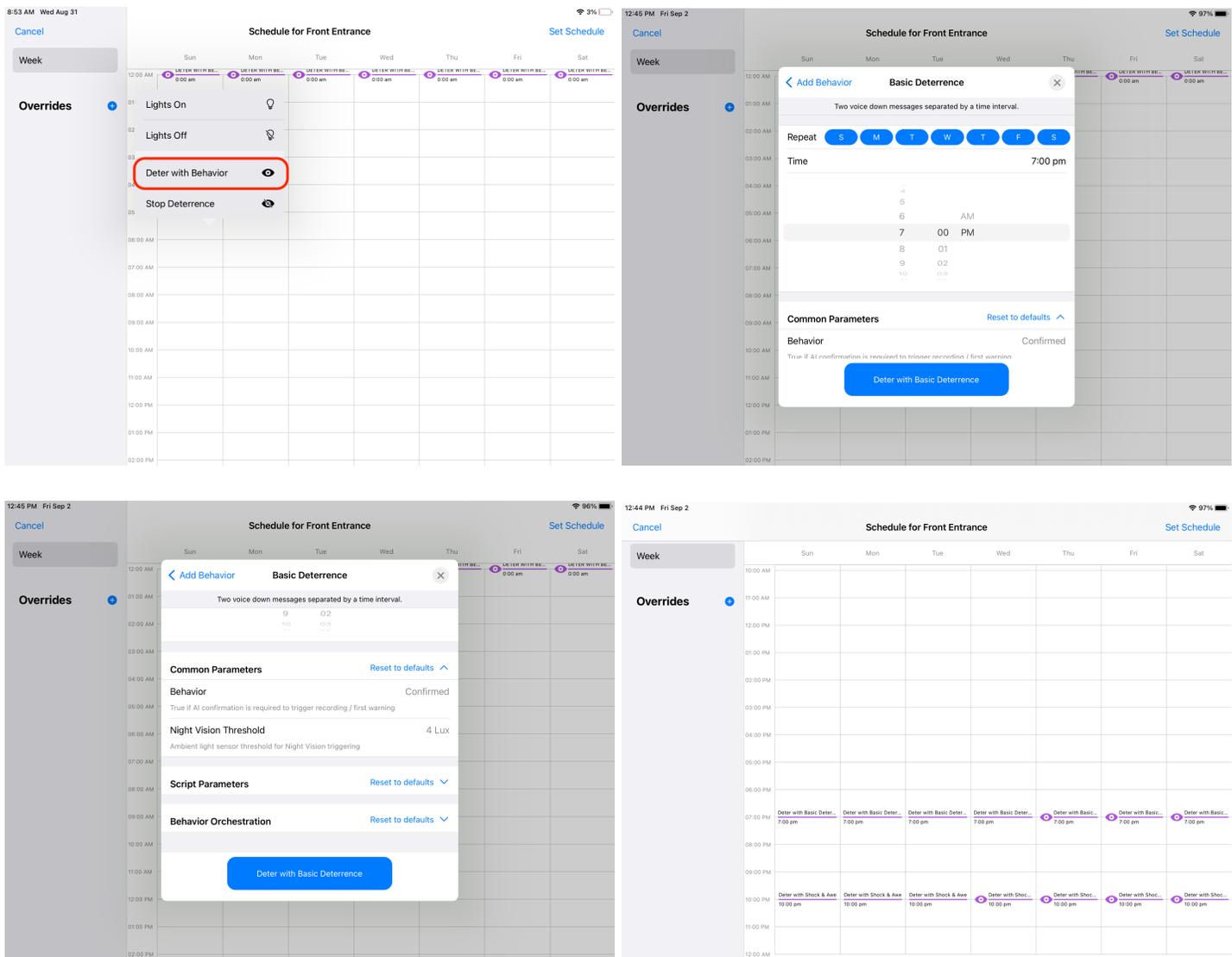
- You can now skip the entire pre-roll when playing a recording - previously, when playing a recording, we would start a recording about 13 seconds in to avoid the "dead" air often captured by the preroll. Since our preroll can be about 30 seconds long, we now jump ahead 24 seconds when playing a recording.

Bug Fixes:

- You can now pull-to-refresh to see newly added cameras. Previously, you would have to force close the app and reload to "refresh" for new cameras - now, simply pull down on the 'Recents' screen to refresh the list of cameras.
- Fixed "recording in progress" icon - When a camera is actively recording, you should see an icon on the camera thumbnail indicating this. Previously, this icon would not always appear when viewing cameras in 'Grid' or 'Focus' view.

    You can read about more of our features on the iDter Support Center here.

Here's how to check that you're using the latest version of the iDter app:

1. Access the 'Users' section of your app.
2. Tap 'Profile' in the upper right corner (next to 'Sign Out').
3. Your Profile screen will pop up, and you should see 'iDter App Version' listed at the bottom of the window, under 'Get Help or Contact Support'
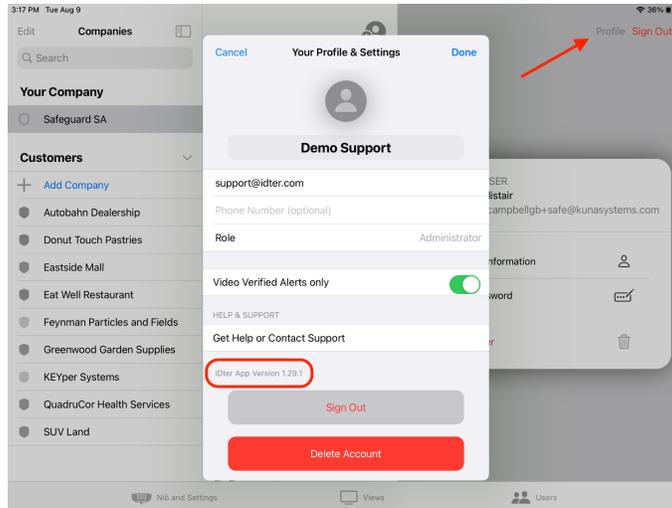
You can also check your app version in device settings, or in the App Store(s) by searching for iDter.

We recommend setting up your mobile device for auto-updates so you never miss a iDter new feature!

For iOS devices:

1. Go to your device's 'Settings'
2. Select 'App Store'
3. Under 'Automatic Downloads', toggle ON 'App Updates'

For most Android devices:

1. Go to the Google Play Store
2. Select your profile icon in the Play Store and open Settings
3. In 'Network preferences' select 'Auto-update apps
4. From the list of Auto-update options select either 'Over any network' or 'Over Wi-Fi only'

Steps may vary based on your device.

You can always contact our support team by emailing support@idter.com or giving us a call at 1(844)955-4411.