

## 02/2023:

We have released updates to the iDter app and Niō firmware:

### Version Information 2023\_05:

- iOS App version 1.42.2 (available from the Apple App Store)
- Android version 1.42.2 (available from the Google Play Store)
- Niō Firmware version 1.5.16 (Automatic update for online devices)

### Updates:

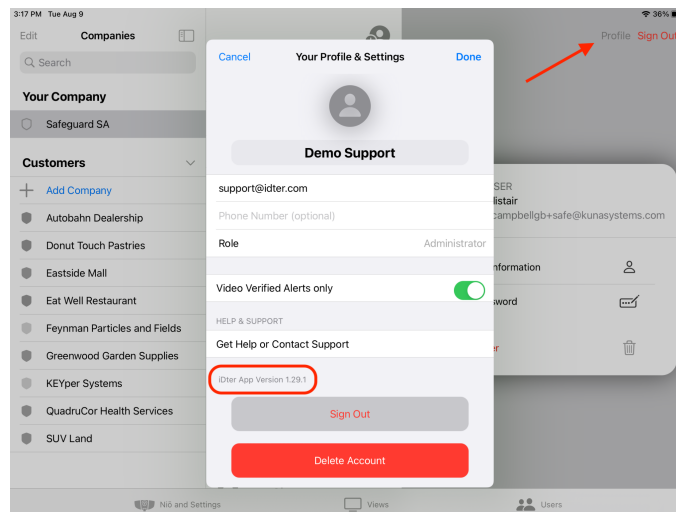
- New User Type - Can now assign a user to be a 'Sector Manager', allowing the user to access all the 'Companies' setup under one sector. This is most useful in cases where you want one user to manage cameras across multiple sites, but you still need to limit access for some users to just one of the company sites. In 'Users' under Security Agency, add user, enter the user details (name, email address, optional phone number), and select the user type 'Sector Manager'. Assign the user to the appropriate sector. User will now be able to view and access the cameras setup under all the Companies within their assigned Sector.
- Event Detection Settings - added the ability to select or deselect all rectangles in the Areas of Interest grids.
- Recordings Playback - Reduced the camera pre-roll from 24-seconds to 12-seconds.

You can read about more of our features on the iDter Support Center [here](#).

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Here's how to check that you're using the latest version of the iDter app:

1. Access the 'Users' section of your app.
2. Tap 'Profile' in the upper right corner (next to 'Sign Out').
3. Your Profile screen will pop up, and you should see 'iDter App Version' listed at the bottom of the window, under 'Get Help or Contact Support'



You can also check your app version in device settings, or in the App Store(s) by searching for iDter.

We recommend setting up your mobile device for auto-updates so you never miss a iDter new feature!

For [iOS](#) devices:

1. Go to your device's 'Settings'
2. Select 'App Store'
3. Under 'Automatic Downloads', toggle ON 'App Updates'

For most [Android](#) devices:

1. Go to the Google Play Store
2. Select your profile icon in the Play Store and open Settings
3. In 'Network preferences' select 'Auto-update apps'
4. From the list of Auto-update options select either 'Over any network' or 'Over Wi-Fi only'

Steps may vary based on your device.

You can always contact our support team by emailing [support@idter.com](mailto:support@idter.com) or giving us a call at 1(844)955-4411.