

12/2022:

BREAKING NEWS:

- iDter Automated Technology Ends Loitering, Intrusions and Property Losses - [read more](#)
- iDter announces a partnership with leading access control vendor KEYper - [read more](#)
- Check-out some of our [recent deterrents](#).

We have released updates to the iDter app and Niō firmware:

Version Information 2022_12:

- iOS App version 1.33.1 (available from the Apple App Store)
- Android version 1.33.0 (available from the Google Play Store)

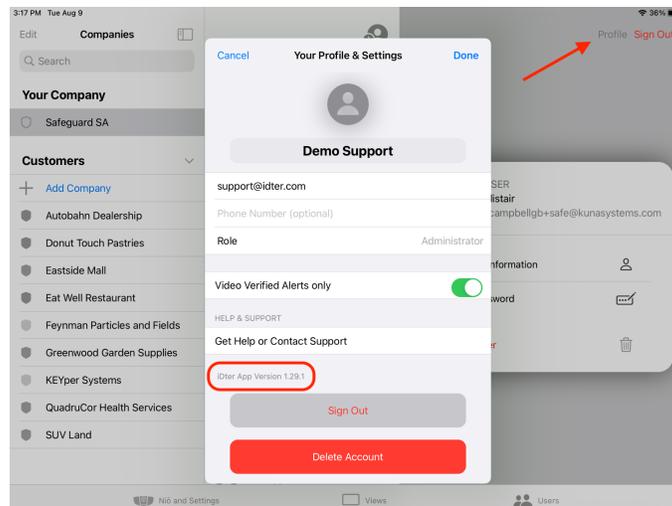
Bug Fixes:

- Camera Location - Previously, when viewing a camera's location, the GPS coordinates would show an incorrect cardinal direction, for example showing 'E' (East) instead of 'W' (West). We have fixed the GPS coordinates.
- Schedule Icons - Previously, in the calendar view of the Deterrence & Light schedule, the "eye" shaped icon would appear on only some of the scheduled time. We have fixed this, the icon is now properly displayed on *all* scheduled times.

You can read about more of our features on the iDter Support Center [here](#).

Here's how to check that you're using the latest version of the iDter app:

1. Access the 'Users' section of your app.
2. Tap 'Profile' in the upper right corner (next to 'Sign Out').
3. Your Profile screen will pop up, and you should see 'iDter App Version' listed at the bottom of the window, under 'Get Help or Contact Support'



You can also check your app version in device settings, or in the App Store(s) by searching for iDter.

We recommend setting up your mobile device for auto-updates so you never miss a iDter new feature!

For [iOS](#) devices:

1. Go to your device's 'Settings'
2. Select 'App Store'
3. Under 'Automatic Downloads', toggle ON 'App Updates'

For most [Android](#) devices:

1. Go to the Google Play Store
2. Select your profile icon in the Play Store and open Settings
3. In 'Network preferences' select 'Auto-update apps'
4. From the list of Auto-update options select either 'Over any network' or 'Over Wi-Fi only'

Steps may vary based on your device.

You can always contact our support team by emailing support@idter.com or giving us a call at 1(844)955-4411.